



ACCOUNT NUMBER
██████████6007
BALANCE
\$16,307.54

MARK ██████████
██████████
██████████ PA ██████████

April 28, 2008

Dear Mark ██████████

This letter outlines our conversation regarding a proposal to settle the above-referenced account. We will accept **\$2,500.00** as a settlement on this account. To accept this offer, you must agree to send the installment payment of **\$417.00 by April 29, 2008**. Previous payments applied to your account may be considered towards the settlement amount. Each installment is listed below.

Settlement Installment

\$417.00
\$417.00
\$417.00
\$417.00
\$415.00

Installment Due Date

May 27, 2008
June 27, 2008
July 25, 2008
August 29, 2008
September 26, 2008

By completing this payment plan, your account will be considered settled, and you will not be obligated to pay the remaining balance, provided no additional charges appear on this account after the date of this letter. Also, any future account activity that results in a credit balance will become the property of FIA Card Services, N.A. Any violation of this agreement will result in the full outstanding balance of **\$16,307.54** being due immediately. All payments must be received by the installment due dates listed above.

If the remaining amount is equal to or greater than \$600.00, we are required by federal law (IRS section 6050P) to report this amount. You will be receiving a Form 1099-C from FIA Card Services, N.A. no later than next January 31st. If you have any questions regarding your personal taxes, we recommend that you consult a certified public accountant or other tax professional.

For your convenience, you can make your payment over the telephone by contacting one of our knowledgeable account managers at 1-888-903-6262, Monday through Thursday from 8 a.m. to 9 p.m., or Friday and Saturday, 9 to 1 (Eastern time). If you prefer, you can mail your payments to P.O. Box 15137, Wilmington, DE 19850-5137.

Sincerely,



Christian Ona
SENIOR ACCOUNT MANAGER

Customer Assistance department